Within the framework of Elengy’s public service assignments, ENGIE Group commitments, and aimed at establishing long-term and constructive relations with all of its customers and stakeholders (local authorities, local residents, associations, government services), Elengy and Fosmax LNG’s policy is built around three key lines of action, in line with ENGIE Group’s ECR policy (January 2014), the LNG Terminals BU business plan and the guidelines of the ISO 26000 standard.

**Environmental and Corporate Responsibility Policy**

1. **“Strengthen Elengy’s leadership in its role as #1 LNG terminal operator in Europe and worldwide”**
   - Be transparent and non-discriminatory in our commercial offer and our communications with all of our customers and prospects
   - Maintain the competitiveness of our regasification service through to 2021, thanks to the efficiency of our terminal access offer and our cost control, to a backdrop of fierce competition
   - Research and undertake a sustainable transformation of the Tonkin site, ultimately focused on retail LNG
   - Innovate and boost the development of new services, at our sites and elsewhere, to serve our customers and the energy transition in transport (Nestor/Castor/HUBert/Bunkering projects and so forth)
   - Increase our international expansion to help the Group find growth drivers and maintain both Elengy’s appeal and its know-how

2. **“Strengthen a business culture that brings employees together around the values of safety, respect, cross-disciplinarity and solidarity”**
   - Make the health and safety of persons and the safety of our business activities our top priorities, by strengthening the involvement of the entire management and employee workforce in protecting the health and safety of the local residents, the subcontractor companies’ employees and our employees, and in preventing major accidents and pollution
   - Pursue our measures to continuously improve the management system integrated into the fields of security, safety of persons, industrial safety, operational quality and efficiency
   - Reduce our significant environmental impact (e.g. chlorination), reduce our CO2 emissions at low send-out rate (Mini send out project, NOEMI), our energy usage and preserve biodiversity
   - Increase our professionalism by promoting and boosting work-study schemes and facilitating the recruitment of talented individuals while providing each and every employee with the tools necessary for his career development
   - Develop a Quality of Life at Work approach by pursuing the Policy on Psychosocial Risk prevention and broadening its goals
   - Facilitate and develop a spirit of initiative and participatory engagement among all those involved, aimed at achieving collectively responsible performance and growth
   - Change management: facilitate change thanks to extensive social dialogue, increased training activities and the development of an across-the-board approach
   - Promote equal opportunity by actively battling all forms of discrimination in recruitment, training and promotion, namely by giving priority to gender equality at work

3. **“Strive to maintain a win-win, trusting relationship with all of our stakeholders”**
   - Comply with the laws and regulations in force (national, international, ENGIE Group standards, competition rules), avoid all conflict between personal interests and those of the BU and act with loyalty and honesty
   - Continue to establish strong local and regional roots to help us better understand the requirements of our entourage, talk with our stakeholders and devise win-win solutions
   - Carry out responsible procurement around various themes: purchases from the sheltered sector, relations with SMEs, incorporation of ECR criteria into the supplier selection process, management of subcontractors and exemplarity in ethical matters
   - Strengthen our existing trust-based partnerships and create new ones in France and worldwide (e.g. SNSM, LPO, Ateliers des Petits curieux, FACE, etc.), with a view to promoting inclusion, battling exclusion, and fostering educational effort and research into sustainable development and energy efficiency

![Elengy and its subsidiary Fosmax LNG’s commitments to Environmental and Corporate Responsibility along three lines of action](image_url)